

Sumit Sawant

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🌐 LinkedIn | 📖 Stack Overflow | 🐙 GitHub | 🌐 Personal Website

📍 Pune, Maharashtra, India

SKILLS

Languages: Java, Go, PowerShell, Groovy, JavaScript; **Backend:** Vert.x, REST APIs, Microservices, Distributed Systems, Asynchronous Processing; **Data/Messaging:** SQL, PostgreSQL, MySQL, Redis, Elasticsearch, RabbitMQ; **Cloud/Delivery:** AWS, Docker, Kubernetes, Jenkins, Argo CD, Git, CI/CD; **Testing/Security:** JUnit, Mockito, JMeter, Locust, SpotBugs, OAuth, Kerberos, NTLM.

EXPERIENCE

- **LotusFlare** Pune, India
Backend Engineer – Network API Marketplace Apr 2026 – Present
 - **Backend Platform Development:** Develop and operate services for LotusFlare’s cloud-native Network API Marketplace, supporting API publication, developer onboarding, purchasing, metering, billing, and support workflows for communications service providers.
- **Freshworks** Bengaluru, India
Senior Software Engineer – Freshservice Orchestration Mar 2020 – Apr 2026
 - **Platform Scale and Ownership:** Owned the development and production lifecycle for 45+ Java/Vert.x orchestration integrations backed by Redis and RabbitMQ on a platform serving 6,058 accounts and processing 1.25B+ cumulative transactions.
 - **Performance Architecture:** Re-architected long-running request execution to remove a 29-second synchronous timeout bottleneck, reducing end-to-end response time from approximately 3 minutes to under 1 second.
 - **Distributed-Service Reliability:** Optimized large-JSON processing with Redis caching and RabbitMQ queuing, improving microservice reliability and reducing memory usage; expanded JUnit and Mockito coverage across 9+ connectors.
 - **Private-Network Automation:** Built PowerShell/WinRM integrations for Microsoft Active Directory, automating identity-lifecycle and access-management workflows across private networks.
 - **SaaS Integrations and Business Impact:** Delivered Zoom, Slack, Dropbox Business, Azure AD, OneLogin, and Smartsheet integrations, enabling usage visibility and identifying USD 50K+ in savings for Freshworks internal IT.
 - **Production Diagnosis and Collaboration:** Diagnosed 1,000+ production escalations involving ADWS, Kerberos/NTLM, DNS, firewalls, permissions, and connectivity; joined 500+ customer calls while collaborating with engineers and QA across six global regions.
 - **Security, Recognition, and Mentorship:** Remediated SSRF and credential-handling vulnerabilities, supported OAuth migrations, received the Freshworks Silver Above & Beyond Award, and mentored engineers and QA on testing and production readiness.
- **Infiverve Technologies (Flint; acquired by Freshworks)** Pune, India
Software Product Developer Jun 2018 – Mar 2020
 - **Workflow Automation:** Built loop, asynchronous-scheduling, and tag-management capabilities in Vert.x, enabling repeated service execution in automated workflows.
 - **Multitenant Data Architecture:** Contributed to a PostgreSQL migration from a multi-schema design to a single-schema multitenant architecture.
 - **Backend Automation:** Developed Go utilities for remote command execution and Groovy-based asset automation.
 - **Analytics and Security:** Developed 50+ resource-usage and cost-analytics widgets using Webix UI and remediated static-analysis security findings identified by SpotBugs.

EDUCATION

- **Bachelor of Engineering in Information Technology, First Class** Pune, India
JSPM’s Rajarshi Shahu College of Engineering, Savitribai Phule Pune University 2017